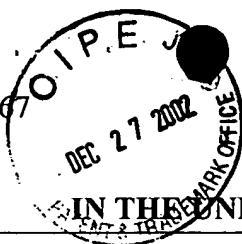


S/N 09/549,667



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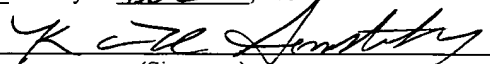
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

First Named Inventor:	Douglas K. Warner	Examiner:	Chen, Te Y
Appln. No.:	09/549,667	Group Art Unit:	2171
Filed:	April 14, 2000		
Title:	Usage Based Strength Between Related Help Topics and Context Based Mapping Thereof in a Help Information Retrieval System		

AMENDMENT AND RESPONSE UNDER 37 C.F.R. 1.111

Commissioner for Patents  
Washington, D.C. 20231

I hereby certify that this document is being sent via First Class U. S. mail addressed to: Commissioner for Patents, Washington, D.C. 20231 on 20 this day of DEC, 2002.

  
(Signature)

Sir:

In response to the Office Action mailed June 20, 2002, please amend the above-identified application as follows:

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IN THE SPECIFICATION

Technology Center 2100

Please amend the specification as follows:

On page 1, line 7, please change "an attorney docket No. 5482" to --U.S. Patent

Application Serial Number 09/549,568--.

On page 1, line 8, after "herewith", please insert --, April 14, 2000--.

On page 4, please delete lines 24-26.

On page 7, line 2, please change "6,02,409" to --6,021,409--.

On page 7, line 3, please delete the word "herein".

The replacement paragraphs of the above amendments are as follows:

On page 1, lines 5-8, the paragraph is replaced with: